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July 20, 2011

To Whom It May Concern,

I am writing this letter of recommendation for Dan Mulroy and of Tech Ambassadors. We have a large house and complex technology support requirements. We have a Crestron/Homeworks system that operates locally and remotely all of our in house systems including lighting, security, cameras, heating and air, pool, and sound. We also have home entertainment systems in a number of our rooms.

A large company recommended by our architect initially installed all of this. The job was no better than adequate requiring repeated debugging and frequent failures. After much frustration I was fortunate enough to meet Dan and decided to try my luck with a smaller more personal entity.

Dan has been an absolute delight. The work of he and his staff is very high quality. He has made some significant modifications to what we had and all have been done in a timely and complete fashion. While I suspect that the people from the prior company were mostly competent I believe one of the problems was that I frequently had a different person coming on a call and there was no continuity to the work. In the case of Dan and Mike Hofer, they both completely understand our system and are able to quickly and effectively make changes or repairs. For example we recently decided to move from Microsoft based products to Apple and Dan and Mike were able to make all of the changes and transfers of data in a seamless and painless fashion while also familiarizing my wife and I on the operating processes. Furthermore, they are always available to help with any questions that subsequently develop.

We now see Dan so often that my wife refers to him as another son. The difference between our former contractor and now is that when we see Dan it is a positive rather than the former frustrating outcome.

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